Jonathan P. Steenblik

jonathan.steenblik@gmail.com | (509) 714-8239

http://blikone.github.io | Kuna, Idaho

**Client Services / Data Analysis**

Data analyst with skill and enthusiasm for both data manipulation and client satisfaction, and passion for genealogy and family history. Swift learner and believer in continuing education and self-betterment. Listen and communicate purposefully and tactfully so as to understand and not be misunderstood.

**Core Competencies**

Strong mathematical reasoning

Detail oriented

Solid writing and proofreading skills

Confident public speaker

Scrum project management

Analytical thinking

Growth-Driven Design methodology

Group problem-solving

Trained to consider all edge cases

Level-headed customer service

Sense of elegance/efficiency

Reading and writing in French

**Computer Skills:** Microsoft Word, Excel, Powerpoint, Github, Chrome Dev Tools, online research and safe practices

**Additional software:** VS Code, Filezilla, Robomongo, Jira, Trello, FamilySearch, Ancestry, PAF 3.X

**Employment History**

**Clearwater Analytics** | Boise, Idaho Jun 2017 – Present

**Senior Client Services Analyst**

Utilize mathematical and computer reasoning skills to analyze, aggregate, and serve data to clients.

Perform reconciliation of trade data to track and verify investment and cash movements.

Communicate with developers of internal tools to aid in bug fixes and development of new features.

**Riafox** | Boise, Idaho Mar 2017 – Apr 2017

**Web Developer Intern**

Created web sites to spec by building from scratch or making alterations to existing sites/plugins as needed.

Performed quality assurance tests, troubleshot errors, implemented bug fixes.

Functioned as Support Desk, communicating with clients regarding bugs and service requests.

Improved office workflow through group discussion settings during office restructuring.

**Jackson Hewitt** | Boise, Idaho Jan 2017 – Apr 2017

**Tax Preparer**

Utilized communication and analytical skills, proprietary software, and discernment to prepare taxes.

Managed office paperwork to order supplies, communicate with clients, report to management, and keep deadlines.

**Meridian Public School District** | Meridian, Mississippi July 2015 – July 2016

**Mathematics Teacher**

Instructed 130 seniors and juniors in algebra and trigonometry to prepare them for college.

Developed curriculum to teach necessary skills and fill gaps in students’ understanding.

**Education**

**Full Stack Web Development Certification** Boise Code Works – Garden City, Idaho Dec 2016

**B.A. in Music, Mathematics Minor** University of Utah – Salt Lake City, Utah May 2014